



ACCESS EQUIPMENT HIRE

Terms & Conditions

To understand how your order will be processed internally, please read the following terms of hire. These terms are specific to "operated" truck rental under which our general hire is carried out: -

Weather related stoppages

Whilst we accept that the weather can play a part in the work carried out by our vehicles, the conditions are not the fault of either you (the customer) or us (Get High Access). Therefore, we would apply the following charges under adverse weather conditions:

- If the decision is taken by you to cancel the job due to dangerous weather conditions before any work has commenced on the day of the hire, then 25% of the initial hire rate will be charged for the day
- Once work has begun and the job is then 'called off', by either party due to the weather, the full charge for the day will apply

Cancellations

From time to time, jobs will need to be cancelled for various reasons. However due to the daily nature of our business we often have a direct cost associated with late cancellations or stand-downs. Due to these factors we have a cancellation policy. The details of these terms are as follows:

- Cancellations will only be accepted in writing/email
- No charges will apply when a cancellation is received before 3.30pm the day before the hire
- Cancellation after 3.30pm the day before will result in 25% of the initial charges being applied
- Cancellation on the day of the hire will result in full charges being applied

Charging rates

All "Operated" truck rates are quoted as daily rates. The daily rate includes 8-hours on site. Beyond 8-hours of work on site, overtime rates will apply as below:
1/8 th of the daily rate will apply plus £20.00.

Example: £620.00 per day ÷ 8 = £77.50 + £20 = £97.50 per hour

Weekend, Bank Holiday and night hires will carry a premium due to the outside normal working hour's nature of this work. An additional £100 on the hire rate applies.

Night work is where the hire starts and finishes outside the hours of 08.00am to 17.00pm.